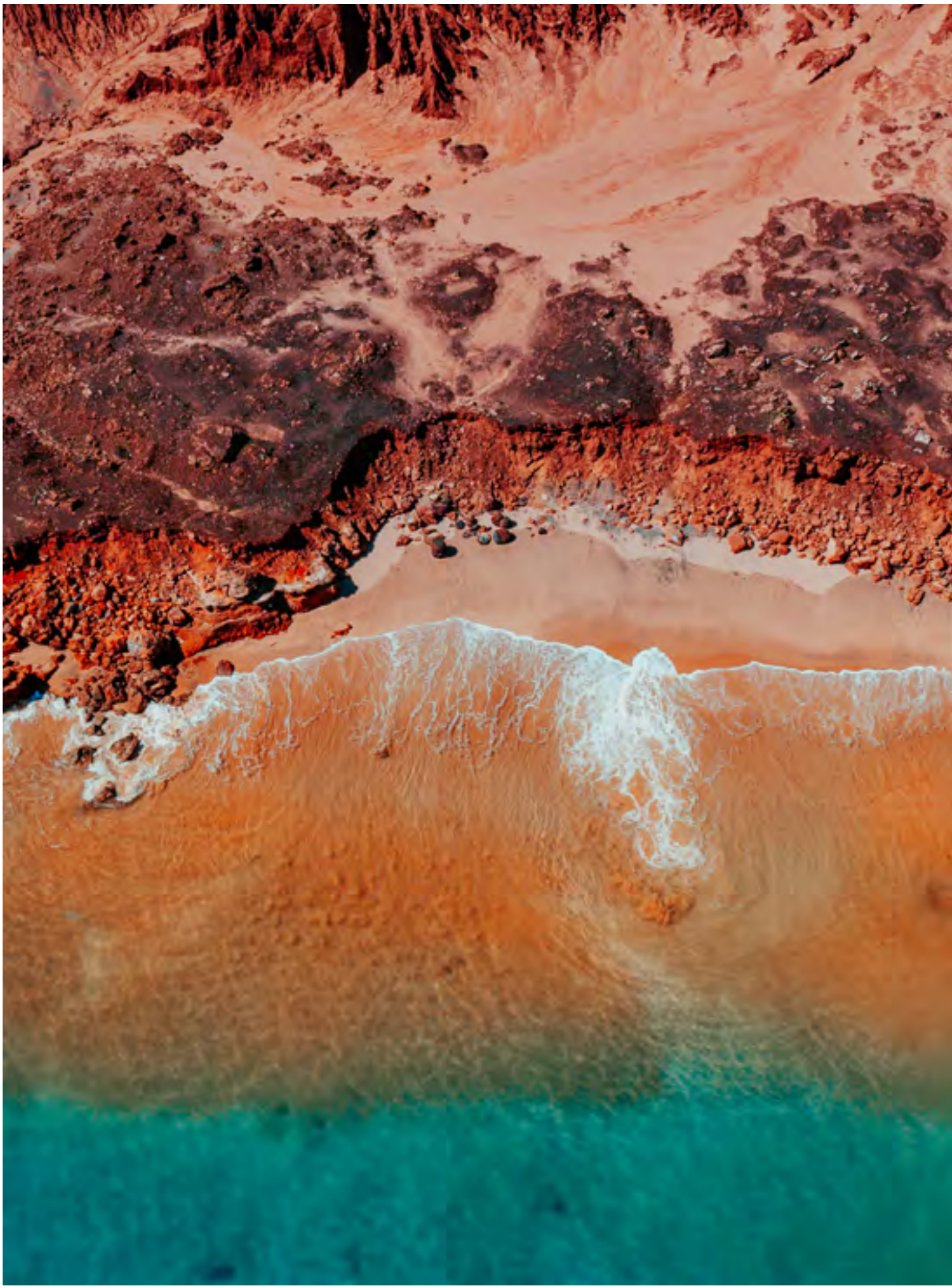
2021/22 ANNUAL REPORT



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2021 / 22

YEAR AT A

THIS IS HOW MUCH WE HAVE COLLECTED AND RECYCLED —

COLLECTED
20,967 TONNES
OF E-WASTE

RECOVERED
18,857 TONNES
OF MATERIALS FROM THE RECYCLING OF E-WASTE

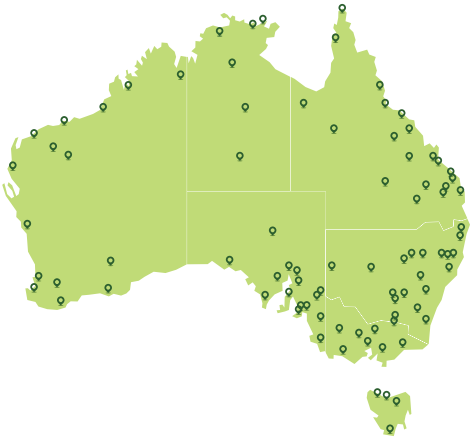
21,460 TONNES OF MATERIAL RECYCLED

REASONABLE ACCESS —

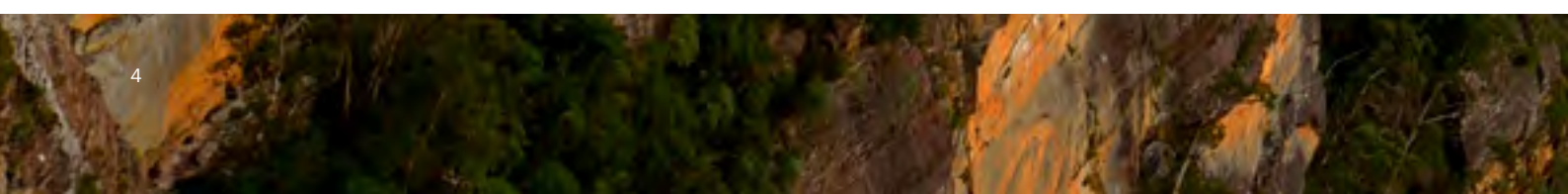
ACHIEVED 100% COMPLIANCE

THROUGH

278 TECHCOLLECT COLLECTION SITES



TOTAL MATERIAL RECOVERY RATE OF 80.4%



A GLANCE

ACCUMULATED E-WASTE COLLECTIONS SURPASSED THE

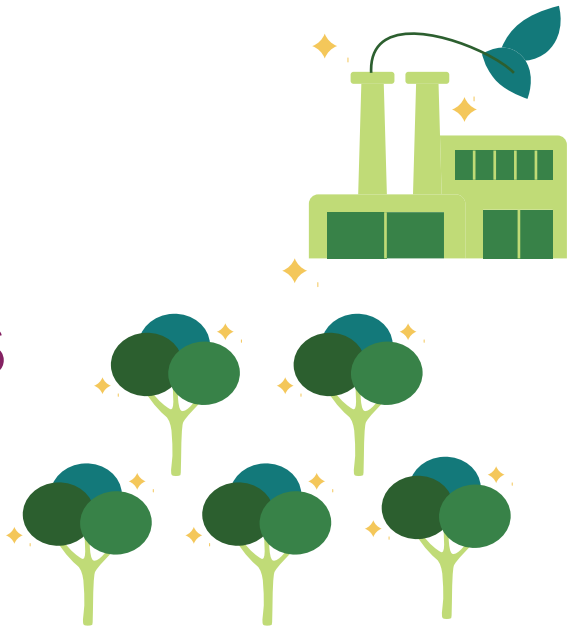
220,000 TONNE MARK

(FROM 2011/12 TO 2021/22) — THIS IS EQUIVALENT TO PREVENTING

OVER 300,000 TONNES OF CO_{2E} EMISSIONS

FROM ENTERING THE ATMOSPHERE — EQUIVALENT TO PLANTING MORE THAN

4.4 MILLION TREES

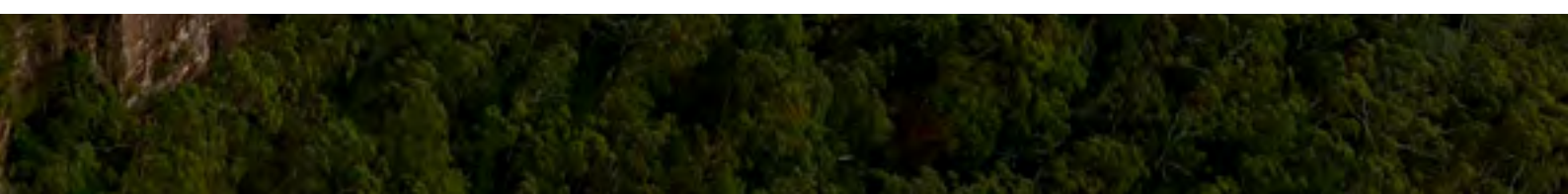


TechCollect NZ

HAS COLLECTED AND RECYCLED MORE THAN

170 TONNES

SINCE COMMENCING OPERATIONS (FROM 2018/2019 TO 2021/22)



As Chair of ANZRP, I am delighted to present the 2021/22 Annual Report.

OUR TEN-YEAR MILESTONE

This report marks a very significant milestone for ANZRP as we complete our tenth year of operations. When I reflect on our past, our ten-year journey of discovery has been quite extraordinary. From modest beginnings we have been very fortunate to have the support of many of the world's leading OEM's and their endorsement has provided the impetus for us to advance year on year.

Six Prime Ministers have served our country in the past decade, and sustainability has emerged as the dominant defining issue for many Australians. Over those ten years, our accumulated e-waste collections surpassed the 220,000 tonne mark. From a logistics perspective, we managed over 40,000 movements of e-waste with 40 logistics partners. Our membership has also increased steadily and today we have 55 members on multi-year contracts and ten bespoke member programs including an Officeworks partnership across 160 stores.

The ten-year milestone also sees our business in better shape financially. Whilst we have managed to reduce our recycling costs by more than half, our balance sheet and financial reserves are stronger than ever. This gives us greater confidence to navigate our way through some of the likely future complexities including the ban on plastics exports and the inevitable transition towards full WEEE.

At this time, I must also acknowledge the loyalty of many of our members who have been with us from the outset. Thank you for your continued support and ongoing endorsement of our focus on compliance and operational excellence.

WECOLLECT

Our commercially focussed operation also began to build momentum this year. With the support of grant funding from Sustainability Victoria, our MEWF (Mobile e-waste Factory) has weathered the impacts of Covid lockdowns and is demonstrating ongoing commercial viability. WeCollect will also play a central role as we create a sustainable plastics processing solution to meet head-on, the ban on mixed plastics exports.

NEW ZEALAND

With the support and commitment of several ANZRP members, TechCollect NZ is now operational as an independent not-for-profit. Working closely with The Warehouse Group, New Zealand's leading national retailer, we now have a fully operational pilot collection service through their stores. In 2020/21 we were appointed by the New Zealand Government to perform co-design to recommend a fit-for-purpose e-waste product stewardship program. I wish to acknowledge the great deal of consultative work and widespread global investigation of best practice that has been undertaken by our team to arrive at a very thorough report for the Ministry for the Environment. As our recommendations process nears completion, we look forward to working further with the New Zealand Government on the full-scale implementation of an e-waste product stewardship solution.

FEDERAL GOVERNMENT

Here at home, we continue to engage regularly with the Department of Climate Change, Energy, the Environment and Water driving the discussion for National Television and Computer Recycling Scheme expansion and pushing for higher standards in compliance and traceability of downstream material flows.

THANK YOU

In closing, I wish to acknowledge our CEO, Warren Overton, and his dedicated team who have once again shown great commitment and professionalism in their delivery of an excellent set of results. It is also noteworthy that feedback on the team consistently reflects their high work ethic and consistent reinforcement of our corporate values, namely; Respect, Collaboration, Innovation and Sustainability.

Finally, I wish to acknowledge my fellow Board members. We have adapted well to the impacts of operating in a Covid environment and we have strengthened our commitment and determination to execute our 2020-25 Five-Year plan.

In particular, I must call out Janet Leslie, Member Director from Canon Australia who will retire from our Board at the next AGM. Janet has been with us from the very beginning, making a generous and significant contribution to the initial establishment of ANZRP and then as a board member attending countless Board and sub-committee meetings and always making herself available to meet with Government and industry bodies. Thank you Janet for your tremendous support and commitment.

After ten years ANZRP is in good shape. However, as has been evidenced in our journey to date, each year presents new challenges and significant obstacles. It is undeniable that market forces will prevail and continue to exert pressure on us to perform.

We look forward to the challenge and thank you for your support.

Mark Mackay
Chair

CEO'S REPORT

ANZRP completed its tenth year of operation the same way we started - with a focus on quality customer service and compliance above and beyond requirements.

Again, we exceeded our recycling and reasonable access targets and worked with recyclers to identify pathways for recycling of plastics to maximise our material recovery rate. We did all this whilst also expanding our operations with more member programs, growing TechCollect NZ, delivering the Game On Recycling pilot program and establishing new recycling operations through our subsidiary, WeCollect.

SERVICE & QUALITY

As a not-for-profit member-based organisation ANZRP has always had the interests of our members as our top priority. It has been very pleasing over the last year to have several members establish new collection programs or extend existing services. These additional programs that are tailored to the specific needs of our members, rely upon our excellent customer service and focus on best practice rather than just bare compliance. ANZRP will continue to build on these services through our member-centric approach and proactively identify ways we can help our members achieve their product stewardship objectives.

MEETING TARGETS

As a co-regulatory arrangement under the NTCRS, meeting our legislated targets is a key focus each year. Due to our established collection network and long-term relationships with several recyclers we again exceeded our recycling target

for 2021/22. Of note, our collections through the Officeworks BringITBack program continue to grow and has collected over 1000t from a total of 160 stores all around Australia.

Meeting our Reasonable Access target was also supported strongly by our established collection network of metro, regional and remote sites. We are proud to be leading the way through our remote collection services, meeting the aims of the NTCRS to provide a fair and equitable collection network around Australia. Our collection activities with remote communities are a rewarding experience and you will hear more about our plans in this area further in this report.

Due to the significant changes and challenges in plastic recycling in Australia, meeting the material recovery target of 90% was not possible in 2021/22. New restrictions to the export of mixed plastics have prevented many of our recyclers from utilising established export channels and having met their storage capacity some have had to resort to landfilling. ANZRP has been working with our recyclers and the NTCRS Regulator to identify new pathways for recovered plastic and expect that the required local processing capacity will be online during 2022/23.

GROWTH OPPORTUNITIES

At the behest of our members ANZRP established TechCollect NZ as an independent not-for-profit to drive the establishment of e-waste product stewardship in New Zealand. An enormous amount of work has been undertaken to develop a comprehensive e-waste product stewardship program for the NZ government which we are keen to see implemented. In the meantime, our successful pilot program, funded by key members, continues to grow in partnership with The Warehouse Group.

Our Game On Recycling program, in partnership with Amer Sports and supported by a Federal Government grant, has also been a great success with hundreds of collection points established at tennis clubs, retail stores, schools and sporting facilities Australia-wide. We have been amazed by the level of community interest and support and have collected several thousand kilograms of equipment that has either been re-used or recycled. There is definitely scope for the program to continue beyond the pilot phase and we look forward to developing a sustainable program in the year ahead.

It has certainly been another busy year - but that seems on par for the course in this industry. I have to say a big thanks to all the ANZRP staff who are so passionate about the work we do and continue to deliver above and beyond. Also, our members, who continue to support us and share our values to deliver quality, sustainable outcomes.

Warren Overton
CEO — ANZRP

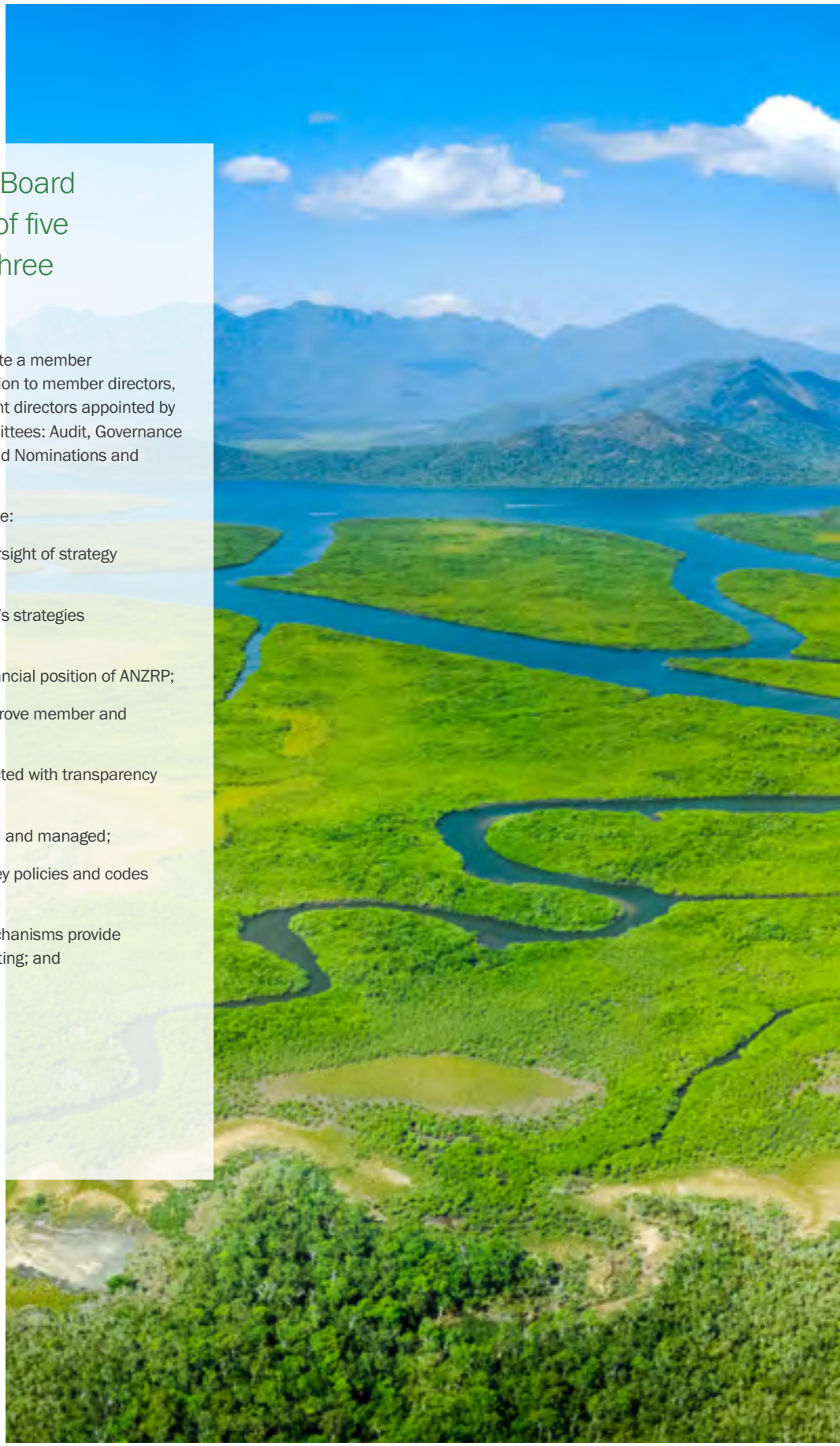
ANZRP BOARD

ANZRP is governed by a Board of Directors comprising of five Member Directors and three Independent Directors.

All ANZRP members are eligible to nominate a member representative to sit on the Board. In addition to member directors, the Board is also comprised of independent directors appointed by the Board. The Board has three sub-committees: Audit, Governance and Risk, Sustainable Business Growth and Nominations and Remunerations.

The Board's primary responsibilities include:

- Providing strategic direction and oversight of strategy formulation and implementation;
- Monitoring the attainment of ANZRP's strategies and objectives;
- Monitoring the performance and financial position of ANZRP;
- Driving organisational change to improve member and stakeholder return;
- Ensuring ANZRP's affairs are conducted with transparency and accountability;
- Assuring principal risks are identified and managed;
- Reviewing and approving ANZRP's key policies and codes of conduct;
- Ensuring financial and reporting mechanisms provide adequate, accurate and timely reporting; and
- Overseeing regulatory compliance.



Mark Mackay

Independent Director and Chair
GAICD, MARCOM (UTS), CBS NY Business Leadership

A keen environmentalist with a passion for exploring off the grid, Mark has enjoyed an extensive management and advisory career in business strategy and brand communications, working in the United Kingdom, the United States, and the Australasian region. He has led some of the world's leading advertising agencies including Saatchi & Saatchi and Young & Rubicam and has also served as Chairman and Chief Executive of The Campaign Palace for 16 years.

Mark transitioned from Executive roles to the Boardroom in 2008, graduating from the AICD in 2009 before joining ANZRP in 2012 as its foundation Chair. He joined PaperCut Software in 2013 as a Strategic Business Adviser and became Chairman in 2015. Mark is also a Director of Community Care Chemists and is the Chair of TechCollect NZ and WeCollect.

Chair of the Board of ANZRP, the Board of TechCollect NZ and the Board of WeCollect, and member of the Audit, Governance and Risk Sub-Committee.

Claudia Bels

Independent Director and Deputy Chair
FAICD, BEc/LLB (Hons), Graduate Certificate (Business Admin Exec)

Claudia is a Non-Executive Director and Committee Chair with over 30 years' commercial and governance experience across a range of industries. With professional skills in law, finance and risk management she has particular expertise in international cross-border transactions, member organisations and liaison with government and regulators.

Her governance career has been marked by a focus on sustainability – both financial and environmental – for organisations that want to leave a positive mark on the world. Claudia is also a Director of Active Super, Australian Settlements Limited and CBHS Corporate Health Pty Ltd. She is a Fellow of the Australian Institute of Company Directors.

Deputy Chair of the Board of ANZRP and Chair of the Audit, Governance and Risk Sub-Committee and the Nominations and Remuneration Sub-Committee.

John Edgecombe

Member Director - Dell Australia and New Zealand
Bachelor of Commerce and Administration in Accounting (Victoria University of Wellington), Certified Chartered Accountant.

John currently serves as the Asia-Pacific Japan China (APJC) Regional Pricing Senior Director for Dell Technologies Infrastructure and Solutions Group. A strong advocate of responsible and sustainable product stewardship, previously serving as the executive sponsor to Dell's ANZ Plant Group.

Prior to joining Dell in 2008, John spent five years as the Asia-Pacific Japan Regional Services Chief Financial Officer for NCR Corporation and three years as the Europe, Middle East and Africa Regional Customer Services Chief Financial Officer for Unisys Corporation.

Member of the Audit, Governance and Risk Sub-Committee and the Nominations and Remuneration Sub-Committee.

Chris Hewlett

Member Director - HP Australia
MAICD, Foundations of Digital Transformation (Stanford University Graduate School of Business).

Chris currently serves as the Director of Enterprise End User Sales for HP Australia. He is responsible for supporting the collective success, strategic alignment and integration of activities of HP Australia, its customers and partners. He is an IT industry professional with 25 years of sales and management experience with local and international businesses.

Since joining HP Australia in 2000, Chris has held roles in both the Enterprise Sales and Commercial Channel for Printing and Personal Systems. Prior to becoming the leader of the HP Enterprise business, Chris held several senior management roles, including Director of Commercial Channel and Alliances for Personal Systems for 5 years, and National Commercial Channel Sales Manager for 3 years.

Member of the Nominations and Remuneration Sub-Committee and the Sustainable Business Growth Sub-Committee.

Rhys Huett

Member Director - Fujifilm Business Innovation Australia
Bachelor of Engineering (Chemical) 1st Class Honours (University of Sydney).

Rzhys is an experienced management professional with extensive experience across logistics, recycling, customer support, manufacturing, maintenance, quality, engineering and product development within the IT, FMCG and the heavy industry sectors. He has 15 years of technical experience working for major commercial brands reducing waste and emissions. Currently serving as General Manager - Customer Service Organisation for Fujifilm Business Innovation Australia, where his focus is on the customer service organisation improving cost control, labour optimisation, customer experience and positive environmental outcomes.

Rhys has also coached teams across various production functions, led successful projects helping realise significant improvements in output and waste reduction.

Member of the Sustainable Business Growth Sub-Committee.

Janet Leslie

Member Director - Canon Australia Pty Ltd
GAICD, Bachelor of Arts in Human Sciences, MBA

Janet currently serves as the Sustainability Manager for Canon Oceania. An accomplished executive manager, Janet has over 30 years of business and governance experience in the corporate sector. She has a strong focus on health, safety and environmental standards and is an enthusiastic advocate for national, multi-stakeholder product stewardship initiatives in Australia and New Zealand. As well as ANZRP, Janet is actively engaged with the Cartridges for Planet Ark Program and the Australian Battery Recycling Initiative.

In 2021 Janet was named Product Stewardship Champion of the Year by the Product Stewardship Centre of Excellence. A founding Director of ANZRP, Janet is also Chair of the of the Corporate Social Responsibility Policy Advisory Network (CSR PAN) of the Australian Information Industry Association.

Member of the Sustainable Business Growth Sub-Committee.

Kerry Osborne

Independent Director
FAICD, NZCE (Civil), Business degree (Chicago Business School)

Kerry is the Managing Partner of Melbourne-based professional mentoring consultancy, The Leader's Mentor. His knowledge and strengths lie in corporate, operational, leadership, financial acumen and in organisational and cultural change programs. Kerry has held a number of senior roles in government, engineering, waste and environmental service industries in both Australia and New Zealand, including Chief Executive Officer of Court Services Victoria, Managing Director / CEO for Citywide Services and Chief Executive of Eastworks Corporation (NZ).

He is currently Chair of two companies in the Services / Environmental sectors and is a non-executive Director for three others (including Sustainability Victoria).

Chair of the Sustainable Business Growth Sub-Committee, member of the Audit, Governance and Risk Sub-Committee and Director of WeCollect.

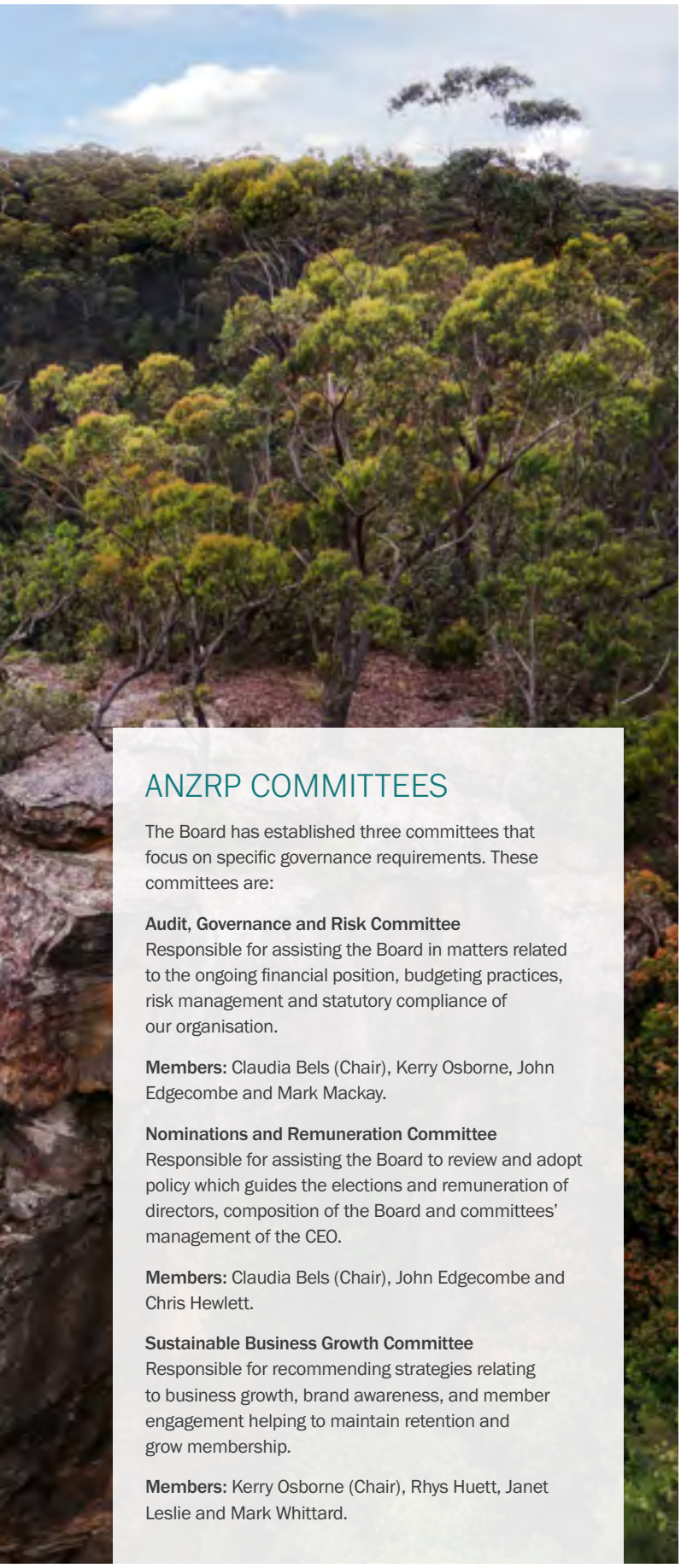
Mark Whittard

Member Director - Toshiba Australia Pty Ltd
MAICD, DipStuctEng, Post Grad studies in Marketing, Business and General Management.

Mark currently serves as the Managing Director of Toshiba (Australia) overseeing operations in Australia and New Zealand. This includes Electronic Imaging, Information Systems, Research and Development and Corporate Services divisions.

Mark has 35+ years IT industry experience including 25+ years in consumer electronics. Prior to joining Toshiba (Australia), he worked with Control Data, Digital Equipment Corporation and Compaq, where he held senior roles including Director of Product Marketing, PC and Workstation Marketing Manager, and several high-profile sales and business development roles. A background in structural engineering, Mark was at the forefront of early computer aided design and manufacturing.

Member of the Sustainable Business Growth Sub-Committee.



ANZRP COMMITTEES

The Board has established three committees that focus on specific governance requirements. These committees are:

Audit, Governance and Risk Committee
Responsible for assisting the Board in matters related to the ongoing financial position, budgeting practices, risk management and statutory compliance of our organisation.

Members: Claudia Bels (Chair), Kerry Osborne, John Edgecombe and Mark Mackay.

Nominations and Remuneration Committee
Responsible for assisting the Board to review and adopt policy which guides the elections and remuneration of directors, composition of the Board and committees' management of the CEO.

Members: Claudia Bels (Chair), John Edgecombe and Chris Hewlett.

Sustainable Business Growth Committee
Responsible for recommending strategies relating to business growth, brand awareness, and member engagement helping to maintain retention and grow membership.

Members: Kerry Osborne (Chair), Rhys Huett, Janet Leslie and Mark Whittard.

OUR ACCUMULATED ENVIRONMENTAL OUTCOMES

ANZRP is committed to monitoring and managing the environmental impacts of its activities and reporting to members the net benefits the TechCollect service has delivered. Since commencement in FY2012/13, over 220,000 tonnes of e-waste has been recycled.

From a water use perspective, we have saved more than 915,000 cubic metres of water from being otherwise used in processes relating to the utilisation of virgin resources.

This is equivalent to the annual average Australian household water consumption of more than 7,300 homes.*

* Updated equivalence factor applied based on 338 litres equivalent per day and per Australian household in FY20, using Australian Bureau of Statistics (Water Account)

ABOUT ANZRP

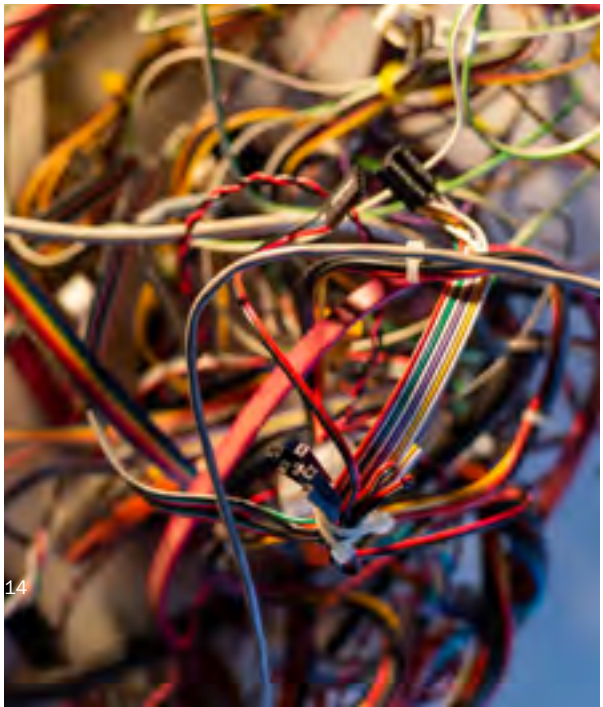
Recognised as Australia's leading not-for-profit Co-regulatory Arrangement under the National Television and Computer Recycling Scheme (NTCRS), ANZRP works on behalf of its members - some of the world's leading ICT brands – to provide an effective and sustainable recycling arrangement to meet their liability under the Recycling and Waste Reduction Act 2020 (which replaced the Product Stewardship Act 2011 in December 2020).

Committed to sustainability and the circular economy, ANZRP works alongside government, industry and community, recognising a shared responsibility to reduce waste, improve recycling, and better manage environmental impact.

Operating with uncompromising integrity, good governance, transparency, fair treatment whilst continuously meeting the highest standards of social and environmental performance, ANZRP works hard to safeguard member brands and reputation.

A recognised thought leader in the Product Stewardship sector, ANZRP advocates for improvements within existing product stewardship programs and for an expanded NTCRS scheme leading to the inclusion of all electronic and electrical equipment.

ANZRP.COM.AU >



ABOUT TECHCOLLECT

TechCollect provides Australian households and businesses with a free and easy method to dispose and recycle their e-waste. Having recycled over 220,000 tonnes of e-waste since its inception 10 years ago, TechCollect is an acknowledged leader in its field.

In accordance with the standard AS/NZS 5377:2013, the program only partners with recyclers who operate to sound environmental and workplace health and safety standards, ensuring 100% of e-waste we collect is recycled in Australia.

In 10 years of operation, TechCollect has continuously recovered valuable materials from used e-waste and diverted them from landfill for use in the manufacture of new goods: the essence of a circular economy.

TECHCOLLECT.COM.AU >

OUR MEMBERS ARE THE REASON WE EXIST

Our member companies represent a diverse range of electronics manufacturers, retailers, and distributors. During 2021/22 ANZRP met the liability requirements of 55 member companies. Despite their differences, they all share one thing in common - a commitment to promoting responsible and sustainable business practices.

ANZRP works tirelessly for its members, providing an efficient and flexible service that ensures their regulatory obligations are met in accordance with NTCRS standards and expectations. Our aim is simple — provide the best service to achieve outcomes that not only meet, but exceed, the needs of all members.

Our success is due to the loyalty of our members who have stayed with us, year after year.

ANZRP's member engagement approach is holistic, where price is only one piece of the service delivery model. Aside from providing members with a competitive fee structure, members receive the following benefits above and beyond the standard service:

- **Safeguarding of Reputation**
  Member brand reputation is in safe hands. ANZRP is committed to the highest standards of compliance, transparency and integrity. Our members include some of the most respected global brands in the electronics and ICT industries. For our members, reputation is everything. We use best practice management and strict governance throughout our services to ensure strict standards are met.
- **Advocacy**
  Backed with strong relationships in the private, environmental and government sectors, ANZRP provides regular commentary, advice and insights to the Federal Government to enhance the NTCRS.
- **Governance**
  Members are given the ability to shape the way ANZRP operates and is governed. Our board is comprised of member representative and independent directors who help drive strategy and oversee the attainment of regulatory targets and risk management.
- **Compliance**
  100% compliance to the NTCRS is the only acceptable standard. ANZRP has a robust auditing system embedded in all processes, ensuring that best-practice standards are met.
- **Transparency**
  ANZRP keeps members informed and address any issues that arise promptly to ensure a transparent and accountable system that works. Additionally, we provide members with a personalised annual report about the environmental impacts their participation has achieved.
- **Service, not profits**
  As Australia's only not-for-profit Co-regulatory Arrangement, ANZRP is driven by high-quality service, not profit. We work to ensure our member program is the best that can be delivered.

Governed by a Board that is comprised of member representatives and independent directors, ANZRP has built an enviable reputation as Australia's principal product stewardship organisation.

LIST OF 2021/22 ANZRP MEMBERS

ANZRP would like to acknowledge and thank our 55 members who have entrusted us to fulfill their NTCRS requirements. Their loyalty and ongoing support ensures we continue to provide a world-class e-waste recycling program.

Member ABN	Member Name	Original ANZRP Join Date
64007444368	Alpine Electronics of Australia Pty. Limited	8/11/2021
30616935623	Amazon Commercial Services Pty Ltd	1/07/2021
46002510054	Apple Pty Limited	14/05/2012
87149256048	ASUS Service Australia Pty Limited	1/07/2021
32618708722	BOEVT Hong Kong Co Limited	18/05/2020
37612814509	BYD Precision Manufacture Co Ltd	1/07/2016
66005002951	Canon Australia Pty. Ltd.	19/04/2012
50453748355	Compal Electronics Inc.	12/05/2017
83218750498	Competition Team Ireland Limited	2/07/2012
92001634715	Complete Office Supplies Pty Ltd	1/07/2021
34093497057	Datalogic Australia Pty Ltd	1/07/2021
46003855561	Dell Australia Pty Limited	27/04/2012
89718746791	Dell Global B.V. (Singapore Branch)	27/04/2012
66613916957	Dynabook ANZ Pty Limited	1/07/2017
84166428413	EE Hobbies Australia Pty Ltd	1/07/2021
91002625783	Epson Australia Pty Ltd	1/07/2021
21625881665	Exertis Supply Chain Services (Australia) Pty Ltd	1/07/2021
20159117076	Five Star Games Pty Ltd	10/11/2021
30289772870	Foxlink International Inc.	22/02/2017
26103964629	FujiFilm Business Innovation Asia Pacific Pty. Ltd.	10/05/2012
74004394763	Hewlett-Packard Australia Pty Ltd	20/04/2012
13878074746	Hon Hai Precision Industry Co Ltd	27/04/2012
16603480628	HP PPS Australia Pty Ltd	1/07/2016
26007103933	Inner Range Pty. Ltd.	11/09/2019
78139853544	King World Developments Pty Ltd	22/08/2013
73004700485	Kmart Australia Limited	1/07/2018
50001065096	Konica Minolta Business Solutions Australia Pty Ltd	1/07/2021
54113965825	Laser Corporation Holdings Pty Ltd	2/12/2021
71203501304	Microsoft Ireland Operations Limited	15/05/2012
83863240148	Mouser Electronics Inc	15/02/2021
86001217527	NEC Australia Pty Ltd	1/07/2021
36004763526	Officeworks Ltd	1/07/2018
92095966699	OPC Ergonomics Pty Ltd	15/11/2021
31267301304	Pacificomm Australia Limited	1/07/2021
14099808072	PC Case Gear Pty Ltd	1/07/2021
47092364719	Plastic Injection Company Pty Ltd	20/06/2017
48051046596	PLE Computers Pty Ltd	1/07/2020
14171054462	Primax Electronics Ltd	30/04/2012
59617751407	Protempo Australia Pty Limited	1/07/2018
82456481234	Qisda Corporation	30/05/2012
66305473245	Quanta Computer Inc	15/05/2012
73009403356	RS Components Pty Limited	1/07/2016
81070913183	Sansai Japan Australia Pty. Ltd.	1/07/2021
14006317817	Setec Pty. Ltd.	1/07/2020
38167106176	Square AU Pty Ltd	19/06/2022
97175717832	Suzhou Lehui Display Co. Ltd	1/07/2018
65592475152	The Ramadan Family Trust	23/09/2021
33006122676	The Reject Shop Limited	1/07/2015
49097104492	The Trustee for The Coast RV Unit Trust	22/06/2012
18084618543	Top Victory Investments Limited	14/06/2012
19001320421	Toshiba (Australia) Pty Ltd	24/04/2012
98948954437	TPV International (USA) Inc	1/07/2017
41090863773	Video Security Products Pty Ltd	24/11/2021
55113989389	Wacom Australia Pty. Ltd.	16/10/2017
16962466872	Wistron Corporation	14/06/2012

OUR ACCUMULATED ENVIRONMENTAL OUTCOMES

ANZRP is committed to monitoring and managing the environmental impacts of its activities and reporting to members the net benefits the TechCollect service has delivered. Since commencement in FY2012/13, over 220,000 tonnes of e-waste has been recycled.

From a carbon emissions perspective, we have prevented over 300,000 tonnes of CO_2e emissions from entering the atmosphere. This is equivalent to planting more than 4.4 million trees.*

* Based on estimate of 15 trees storing 1 tonne CO2e. as provided by Carbon Neutral™ (https://carbonneutral.com.au/faqs/)

IN FOCUS

ADVOCACY AMPLIFYING THE VOICE OF MEMBERS IN THE INDUSTRY

As a not-for-profit, ANZRP lobbies for the interests and needs of its members. Key focus areas are regulatory compliance and meeting members' high standards for sustainability.

Being the industry's leading voice is what sets ANZRP apart from competing providers in the e-waste management and recycling space. ANZRP's advocacy work guarantees that the needs of members are considered in the formulation of government policy and legislation. The organisation positions itself as a key industry advocate for the importance of responsible recycling, whether it be in response to government consultation on new policy, advocating on our members' behalf, or working with the industry to push innovation and sustainable solutions taking Australia towards a circular economy.

Backed with strong relationships in the private, environmental and government sectors, ANZRP provides regular commentary and insight to the Federal Government to enhance the NTCRS.

In 2021/22, ANZRP participated in the following advocacy activities:

- Made a submission to, and participated in, interviews for the Productivity Commission's inquiry into Right to Repair
- Made a submission to, and participated in, interviews and industry roundtables for the Department of Agriculture, Water and the Environment's Stewardship for Consumer and Other Electrical and Electronic Products Discussion Paper

Through the above, ANZRP advocated for:

- Expanding the scope of the NTCRS to achieve environmental, social and economic improvements
- Using a regulatory product stewardship model (rather than voluntary) for an expanded NTCRS scope
- The NTCRS Rules to be updated and the Federal Government to have a sufficiently resourced compliance, monitoring and enforcement team to perform monitoring and auditing activities to ensure that all co-regulatory arrangements are meeting NTCRS Rules and requirements and that their recyclers are meeting key requirements of state and territory health and safety and environmental regulations and AS 5377
- Reviewing Reasonable Access requirements so that regional and rural communities are provided with at least one robust collection service rather than multiple inadequate collection services
- Providing a consistent marketing communications campaign endorsed by the Federal Government that is equitably funded by all co-regulatory arrangements
- The Federal Government to work with industry and State and Territory Government to develop solutions for mixed e-plastics which are now banned from being exported for recycling, so a large proportion is now being landfilled in Australia
- Performing the required research and pilot/trial programs to determine how changes to the NTCRS can be feasibly made to incorporate reuse

IN FOCUS

RESPONSIBILITY & SUSTAINABILITY

Responsibility and sustainability are integrated into every facet of ANZRP's operations and workplace culture. We are committed to being a leader in sustainability and we fully recognise and take responsibility for our decisions and actions and how they impact society, our members, our stakeholders and the environment.

As a certified B Corporation, ANZRP has demonstrated the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose. Setting the benchmark for the industry, ANZRP was the first organisation in the waste management industry in Australasia to become a certified B Corporation.

Key components of our sustainability program include:

- Our TechCollect program diverts thousands of tonnes of e-waste from landfill each year and is carbon negative program (as confirmed by our annual lifecycle assessment) primarily due to the avoidance of virgin resources
- Offsetting the carbon emissions from our office-based activities
- Implementing robust collection, logistics and recycling service provider procurement processes to select partners that conduct their operations in a socially and environmentally responsible manner and meet their compliance obligations
- Working with recycling partners to improve their work health and safety and environmental performance
- Engaging social enterprises for the provision of e-waste recycling services. This includes Endeavour Foundation in Queensland and Electronic Recycling Australia in South Australia
- Provide genuine collection services to all towns required for Reasonable Access via permanent collection sites or well-run and advertised events with community partners
- Actively engage with First Nations groups across Australia's northern regions from Western Australia to the Northern Territory and Far-North Queensland as part of providing these groups with e-waste collection services
- A staff health and wellbeing group who run a series of events and training with staff
- Partnered with Amer Sports to run Game On Recycling - a pilot program that aims to create a national recycling scheme for used sports equipment
- Through our subsidiary WeCollect, continued to invest in our mobile recycling factory that recycles e-waste, sports equipment and shoes
- We are a registered not-for-profit with the Australian Charities and Not-for-profits Commission

OUR COMMITMENT TO SUPPORTING E-WASTE COLLECTIONS ACROSS AUSTRALIA

ANZRP is built on its commitment to community. We strongly believe getting involved with sustainable, community-based initiatives through the provision of our TechCollect service is critical to our efforts in establishing a circular economy. Our commitment to providing genuine services to community is integral to who we are.

TechCollect is constantly expanding its service to more regions and communities across Australia. We have exceeded reasonable access requirements providing households and small businesses with access to free e-waste drop-off services. We have also worked extensively to educate people and encourage positive behaviour involving the safe and responsible handling of e-waste

In December 2021, the 2016 Census data was implemented by the NTCRS requiring e-waste collection services to be provided to an additional 30 cities and towns under the Reasonable Access target. In 2021/22, 269 public drop-off sites and events were made available across the entirety of Australia through TechCollect.

ANZRP continues to actively expand its services to regional and remote communities to provide and promote accessible, free-of-charge e-waste collection services. TechCollect services provided to regional and remote communities in 2021/22 included:

- Shire of Wyndham, East Kimberly — Kununurra Landfill Western Australia. This is a permanent remote collection station where material collected is transported 3,019km to our Perth recycling partner.
- Derby District High School — remote Western Australia. The school children enthusiastically embraced the e-waste event and collected over 200kg of e-waste, which was transported to Perth for recycling, a distance of 2,197km.
- The St Francis Xavier Catholic School in Daly River, along with the Council and local communities joined the TechCollect network in May 2022. The e-waste event was a great success collecting over 500kg of equipment which was transported 3,354km to our Brisbane recycling partner.
- On behalf of the Weipa Town Authority and Rio Tinto, e-waste collected at the Evans Landing Landfill Weipa QLD, is transported to Cairns, either via road in the dry season or barge during the wet season. Once landed in Cairns the e-waste is then transported to Townsville via road for processing. A long, complex journey of 1,949km.

RECYCLE PLEASE
RECYCLE
RECYCLE PLASTIC
BATTERIES
✓ Title
✓ Name

WECOLLECT EXPANDS OPERATIONS

WeCollect, a commercial subsidiary of ANZRP, has had a very busy year establishing operations of the Mobile E-Waste Factory (MeWF) and also undertaking investigations into recycling options for e-waste plastics.

The MeWF continued to operate during the various Covid-19 restrictions in Victoria, albeit with limited staff availability and a reduced supply of material. Nonetheless we still processed over 190t of e-waste for the financial year. Our primary supply came from the Citywide operations at Dynan Road in Melbourne yet was also supplemented with material from other councils and businesses.

Whilst the MeWF has been designed to be a mobile facility we were not able to deploy to other sites during Covid restrictions. It is still our aim to do so, and we have commenced discussions with several potential regional partners. The portable nature of the facility was tested during the year as we had to move operations within the Dynan Road site. This was achieved as expected and has verified the highly flexible nature of the operation.

During the year we also expanded our recycling scope to cover sports equipment collected by the Game On Recycling program, as well as trialling the recycling of shoes from the Tread Lightly program. Other recycling opportunities such as bread and milk crates as well as wheelie bins were tested during the year and are viable options for the MeWF to process. We are confident there are many other streams of materials that can be recycled by the facility that will help to make it a viable operation.

We have also progressed discussions with potential partners in the South Pacific to build and deploy a mobile factory. The 'turn-key' nature of the MeWF, simple recycling process, and flexible operation make it an attractive option for Pacific Island nations who have very limited recycling facilities.

WeCollect has also been busy expanding operations and we welcomed our new General Manager, Paul du Plessis, in April. As well as overseeing our MeWF operations Paul has been driving our project to establish an e-waste plastic recycling facility in Victoria. This has been a challenging project as we have researched and assessed various recycling technologies suitable for mixed e-waste plastics, much of which has high levels of flame-retardant chemicals that present challenges for recycling. We have progressed far with this project and are looking forward to establishing a facility during FY23.

TechCollect
Recycling e-waste responsibly

IN FOCUS

NZ UPDATE

TechCollect NZ continues to lead ICT e-waste recycling in Aotearoa New Zealand and drive the country's regulated product stewardship co-design process for e-products.

> " TechCollect NZ's pilot programme breaks down some of the biggest barriers obstructing greater e-waste recovery and recycling in Aotearoa right now – namely, cost and convenient access to responsible recycling services. Our life cycle assessment helps to quantify and communicate the benefits of the pilot in a way that everyone can relate to, and the equivalent comparisons help to paint a picture of what is actually taking place and being achieved."
>
> — Michael Dudley, Senior Policy Manager TechCollect NZ

Supported by Canon NZ, Dell Technologies New Zealand, HP New Zealand, Logitech New Zealand, Microsoft, Toshiba and The Warehouse Group, the TechCollect NZ pilot programme has helped New Zealanders to safely recycle over 170 tonnes of ICT e-waste from November 2018 to June 2022. These efforts have led to a range of positive outcomes, with a recent Life Cycle Assessment (LCA) outlining the environmental benefits of recycling one tonne of e-waste with TechCollect NZ:

In 2021/22, TechCollect NZ continued to expand the national pilot programme network and welcomed new members from Logitech New Zealand and The Warehouse Group who have joined forces with TechCollect NZ's existing members to demonstrate what can be achieved when organisations (who are traditionally competitors) work together to achieve a common goal.

PART OF E-WASTE RECYCLED

PREVENTS 2,052 KGS OF CO_2 FROM ENTERING THE ATMOSPHERE.
THIS IS THE EQUIVALENT TO PLANTING 30 TREES.

SAVES 28,347 MJ OF FOSSIL FUEL ENERGY.
THIS IS THE EQUIVALENT TO THE THE ELECTRICITY CONSUMED BY ONE AVERAGE KIWI HOUSEHOLD FOR 410 DAYS.

SAVES 7.4M³ OF WATER.
THIS IS THE EQUIVALENT TO 26 DAYS OF WATER CONSUMPTION FOR ONE PERSON.

PREVENTS 3,026 GRAMS OF PARTICULATE MATER FROM ENTERING THE ATMOSPHERE.
THIS IS THE EQUIVALENT TO REMOVING OVER 3,050KM OF TRUCK DRIVING.

Since July 2020, TechCollect NZ has led a comprehensive regulated e-product stewardship co-design process with expert advice and input from stakeholders represented on their co-design working group; the Circular E-Stewards Network (CEN). The draft recommendations report was submitted in December 2021 and TechCollect NZ has worked with the Ministry to carry out additional research, consultation and analysis that will get the recommendations accreditation ready. The co-design process has helped us to identify the right options to progress and we are focused on ensuring we put forward the best recommendations for an equitable and effective New Zealand scheme.

The final recommendations report with all Ministry feedback addressed and additional activities delivered is due to be delivered in late 2022.

The next steps following the co-design process and progressing towards the implementation of a regulated e-product stewardship scheme include: (1) public consultation on supporting regulations, (2) scheme manager accreditation and (3) scheme implementation.

ANZRP is committed to supporting TechCollect NZ's important work in New Zealand and building on our relationship with the New Zealand Government to promote a long-term product stewardship system that ensures a level playing field for all actors and enhances social, environmental and economic outcomes to benefit all New Zealanders.

To find our more, please go to *www.techcollect.nz*.

COLLECTIONS

In 2021/22 ANZRP's TechCollect service provided the Australian community with 278 drop-off sites across the breadth and depth of this country. This comprised of 270 permanent locations, and 8 one-off e-waste collection events.

A substantial number of TechCollect sites (92) were operated in conjunction with their respective Local Government Authority (LGA) and waste management organisations. TechCollect is thankful to the LGAs for their support, as they provide residents with access to local e-waste management and recycling services.

A further 160 sites were provided through our retail channel (Officeworks), which places the TechCollect recycling service near the point of purchase where new electrical items are acquired.

Of the remaining collection points, 4 were recyclers, 6 were community-based sites and 16 were shared retail sites.

Business-to-business e-waste volumes continued to increase. This was sourced through our member organisations and general B2B enquiries helping contribute to an overall positive result.

The total weight collected in 2021/22 was 20,967 tonnes.

278 COLLECTION SERVICES

270 permanent / 8 one-off

REASONABLE ACCESS

Under the NTCRS, all Co-regulatory Arrangements must provide the Australian community with reasonable access at convenient and free locally based e-waste drop off services.

Year on year, ANZRP has achieved 100% compliance. In 2021/22 this was facilitated through 278 collection sites and events across the country. Services were proportionally divided across metropolitan, regional, rural and remote regions, achieving the prescribed sites per capita ratio. This is testimony to ANZRP's commitment providing Australians with convenient e-waste drop-off sites.

Whilst a large number of these sites were provided in metropolitan areas, inner regional Australia was covered with 61 sites, outer regional with 37 sites, and remote operating in places including Arnhem Land, the Kimberly, Daly River and Weipa, representing 23 sites.

	Metropolitan	Inner Regional	Outer Regional	Remote
Number of TechCollect Sites	157	61	37	23
Tonnages Collected	2,723	1,397	336	119

TOTAL WEIGHTS (KGS) OF PRODUCTS COLLECTED FROM ALL CHANNELS

NORTHERN TERRITORY

METRO	0 KGS
INNER REGIONAL	0 KGS
OUTER REGIONAL	129,072 KGS
REMOTE	37,721 KGS

QUEENSLAND

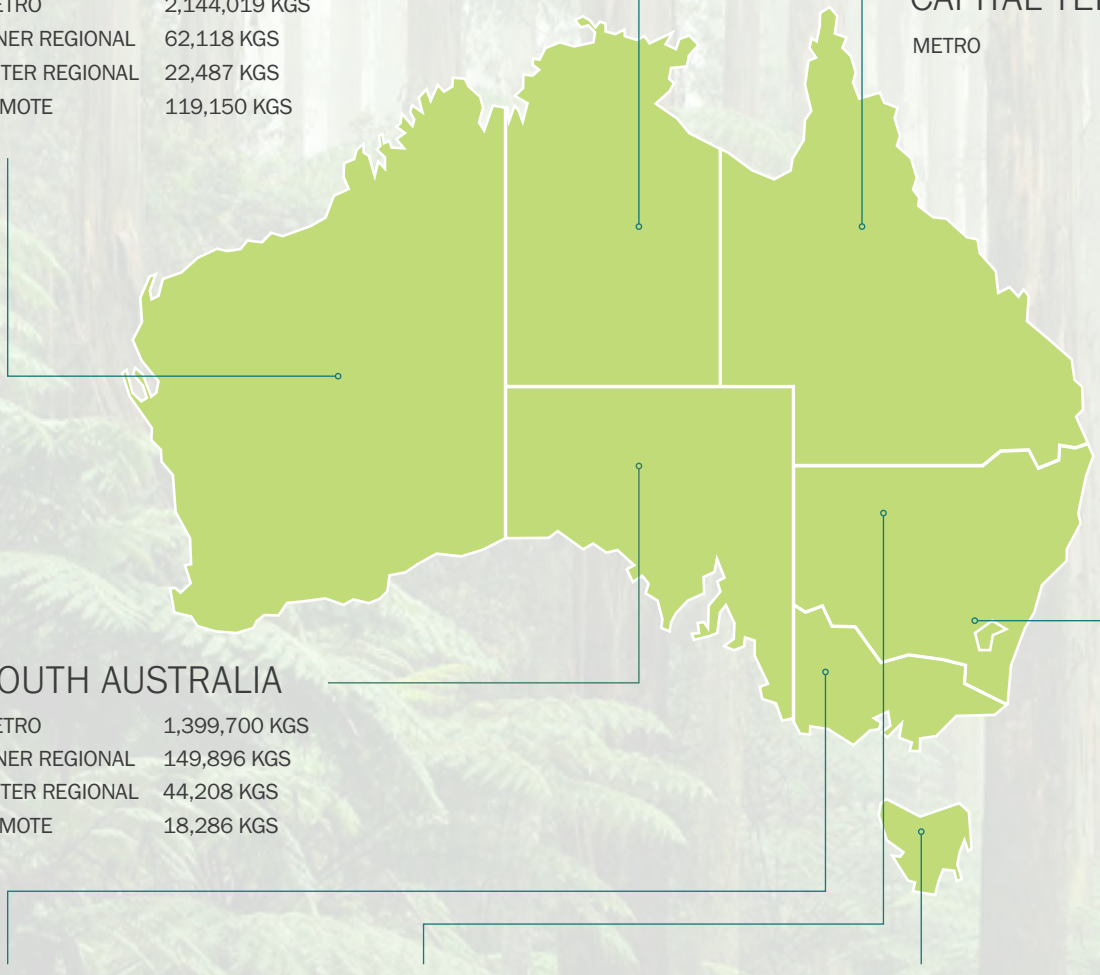
METRO	4,408,336 KGS
INNER REGIONAL	262,209 KGS
OUTER REGIONAL	91,100 KGS
REMOTE	30,645 KGS

WESTERN AUSTRALIA

METRO	2,144,019 KGS
INNER REGIONAL	62,118 KGS
OUTER REGIONAL	22,487 KGS
REMOTE	119,150 KGS

AUSTRALIAN CAPITAL TERRITORY

METRO	81,739 KGS



SOUTH AUSTRALIA

METRO	1,399,700 KGS
INNER REGIONAL	149,896 KGS
OUTER REGIONAL	44,208 KGS
REMOTE	18,286 KGS

VICTORIA

METRO	3,970,992 KGS
INNER REGIONAL	220,245 KGS
OUTER REGIONAL	104,538 KGS
REMOTE	0 KGS

NEW SOUTH WALES

METRO	6,919,052 KGS
INNER REGIONAL	511,042 KGS
OUTER REGIONAL	12,659 KGS
REMOTE	55 KGS

TASMANIA

METRO	0 KGS
INNER REGIONAL	176,415 KGS
OUTER REGIONAL	56,353 KGS
REMOTE	0 KGS

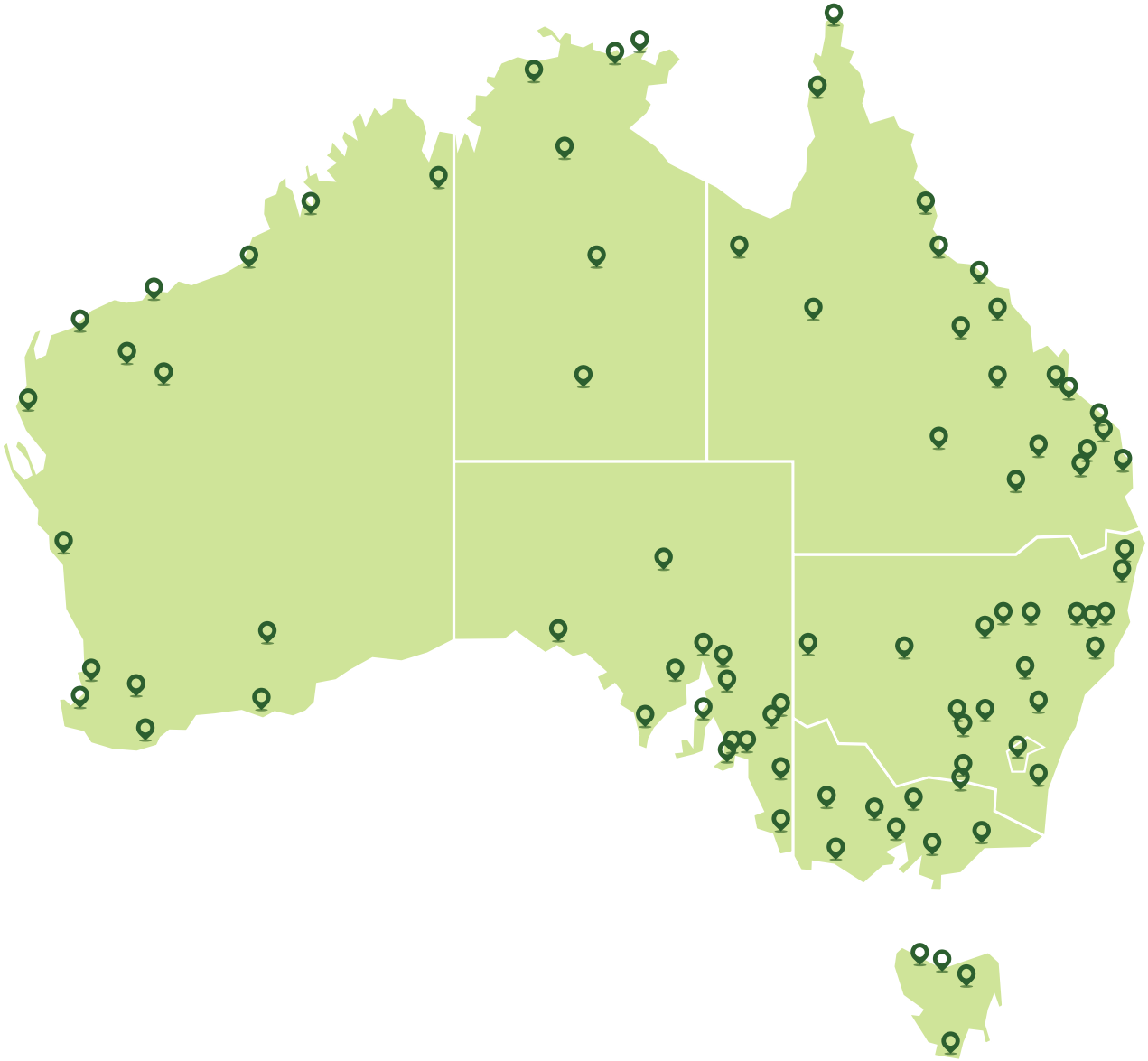
NATIONAL SNAPSHOT

METRO	INNER REGIONAL	OUTER REGIONAL	REMOTE
18,923,838 KGS	1,381,925 KGS	460,417 KGS	200,856 KGS

2021/22 REASONABLE ACCESS – TECHCOLLECT LOCATIONS

TO FIND YOUR NEAREST TECHCOLLECT LOCATION, GO TO

› TECHCOLLECT.COM.AU/OUR-LOCATIONS/



" ANZRP has invested in an extensive network of collection sites across Australia. This network is comprised of permanent collection points offered through council waste transfer stations and the Officeworks retail network. In rural and regional areas where permanent collection points cannot be offered, regular events are run ensuring communities are well served."

— Janene Murdoch, Operations and Programs Manager, TechCollect

NORTHERN TERRITORY

Outer Regional	Remote
2	7

Alice Springs Town Council's Regional Waste Management Facility	Collection Station	Remote
Katherine Town Council — Waste Management Facility	Collection Station	Remote
Litchfield Council — Humpty Doo Transfer Station	Collection Station	Outer Regional
Milingimbi Community (Maningrida)	Collection Station	Remote
Officeworks Stuart Park	Retailer	Outer Regional
QLS Shared Site — Darrens Rubbish Removal	Retailer	Remote
QLS Shared Site — Galiwinku Community	Collection Station	Remote
St Francis Xavier Catholic School - Daly River event	Event	Remote
Yirrkala Community (Nhulunbuy)	Collection Station	Remote

QUEENSLAND

Metro	Inner Regional	Outer Regional	Remote
27	11	8	3

Caboolture Waste Facility	Collection Station	Metropolitan
Emerald Transfer Station	Collection Station	Outer Regional
Endeavour Foundation - Home Hill	Collection Station	Outer Regional
Endeavour Foundation Industries Redcliffe — TechCollect Site	Collection Station	Metropolitan
Endeavour Foundation TechCollect Site — Townsville	Collection Station	Outer Regional
Evans Landing Landfill — Remondis Australia	Collection Station	Remote
Gladstone Transfer Station Queensland	Collection Station	Inner Regional
Gracemere Waste Management Facility	Collection Station	Inner Regional
Gympie Regional Council — Bonnick Road Waste Management Facility	Collection Station	Inner Regional
Lakes Creek Road Waste Management Facility Rockhampton	Collection Station	Inner Regional
Mount Isa City Council — Refuse Facility	Collection Station	Remote
Officeworks Adelaide Street	Retailer	Metropolitan
Officeworks Aspley	Retailer	Metropolitan
Officeworks Browns Plains	Retailer	Metropolitan
Officeworks Bundaberg	Retailer	Inner Regional
Officeworks Cairns	Retailer	Outer Regional
Officeworks Capalaba	Retailer	Metropolitan
Officeworks Gladstone	Retailer	Inner Regional
Officeworks Hermit Park	Retailer	Metropolitan
Officeworks Hervey Bay	Retailer	Inner Regional
Officeworks Ipswich	Retailer	Metropolitan
Officeworks Loganholme	Retailer	Metropolitan
Officeworks Mackay	Retailer	Inner Regional
Officeworks Maroochydore	Retailer	Metropolitan
Officeworks Milton	Retailer	Metropolitan
Officeworks Morayfield	Retailer	Metropolitan
Officeworks Nerang	Retailer	Metropolitan
Officeworks Noosaville	Retailer	Metropolitan
Officeworks North Lakes	Retailer	Metropolitan
Officeworks Oxley	Retailer	Metropolitan
Officeworks Rockhampton	Retailer	Inner Regional
Officeworks Rothwell	Retailer	Metropolitan
Officeworks Southport	Retailer	Metropolitan
Officeworks Strathpine	Retailer	Metropolitan
Officeworks Toowoomba	Retailer	Inner Regional
Officeworks Underwood	Retailer	Metropolitan
Officeworks Upper Mt Gravatt	Retailer	Metropolitan
Officeworks Virginia	Retailer	Metropolitan
Officeworks Warana	Retailer	Metropolitan
Officeworks West Burleigh	Retailer	Metropolitan
Officeworks Windsor	Retailer	Metropolitan
Officeworks Woolloongabba	Retailer	Metropolitan
QLS Shared Site — Betta Home Living Roma	Retailer	Outer Regional
QLS Shared Site — Bi-Rite Charleville (Mitchell)	Retailer	Remote
QLS Shared Site — Bi-Rite Moranbah - event 8-9 October 2021	Retailer	Outer Regional
QLS Shared Site - Harvey Norman Cannonvale	Retailer	Outer Regional
QLS Shared Site — Harvey Norman Kingaroy	Retailer	Outer Regional
Redcliffe Transfer Station	Collection Station	Metropolitan
Western Downs Regional Council — Miles Waste and Recycling	Collection Station	Outer Regional

NEW SOUTH WALES

Metro	Inner Regional	Outer Regional	Remote
48	19	6	1

Albury Waste Management Centre	Collection Station	Inner Regional
Blaxland Waste Management Facility	Collection Station	Metropolitan
Burwood Council	Collection Station	Metropolitan
Dell Frenchs Forest Event 14th June 2022	Event	Metropolitan
Hornsby Shire Council – Rural Event	Event	Metropolitan
Hornsby Shire Council — Thornleigh CRC	Collection Station	Metropolitan
Hurstville Council Works Depot (Georges River Council)	Collection Station	Metropolitan
Inverell Shire Council — Ashford Rural Waste Transfer Station	Collection Station	Outer Regional
Inverell Shire Council — Delungra Landfill	Collection Station	Outer Regional
Inverell Shire Council — Inverell Waste Depot	Collection Station	Outer Regional
Katoomba Waste Management Facility	Collection Station	Metropolitan
Kimbriki Resource Recovery Centre	Collection Station	Metropolitan
Lismore Transfer Station	Collection Station	Inner Regional
North Sydney Community Recycling Centre (CRC)	Collection Station	Metropolitan
Officeworks Albury	Retailer	Inner Regional
Officeworks Alexandria	Retailer	Metropolitan
Officeworks Auburn	Retailer	Metropolitan
Officeworks Bathurst	Retailer	Inner Regional
Officeworks Blacktown	Retailer	Metropolitan
Officeworks Bondi Junction	Retailer	Metropolitan
Officeworks Campbelltown	Retailer	Metropolitan
Officeworks Carlton	Retailer	Metropolitan
Officeworks Castle Hill	Retailer	Metropolitan
Officeworks Casula	Retailer	Metropolitan
Officeworks Chatswood	Retailer	Metropolitan
Officeworks Coffs Central	Retailer	Inner Regional
Officeworks Dee Why	Retailer	Metropolitan
Officeworks Dubbo	Retailer	Inner Regional
Officeworks Fairy Meadow	Retailer	Metropolitan
Officeworks Five Dock	Retailer	Metropolitan
Officeworks Glebe	Retailer	Metropolitan
Officeworks Gledswood Hills	Retailer	Metropolitan
Officeworks Greenacre	Retailer	Metropolitan
Officeworks Hornsby	Retailer	Metropolitan
Officeworks Hoxton Park	Retailer	Metropolitan
Officeworks Kotara	Retailer	Metropolitan
Officeworks Lewisham	Retailer	Metropolitan
Officeworks Lismore	Retailer	Inner Regional
Officeworks Liverpool	Retailer	Metropolitan
Officeworks Minchinbury	Retailer	Metropolitan
Officeworks Mittagong	Retailer	Inner Regional
Officeworks Mona Vale	Retailer	Metropolitan
Officeworks Mulgrave	Retailer	Metropolitan
Officeworks Newcastle West	Retailer	Metropolitan
Officeworks North Ryde	Retailer	Metropolitan
Officeworks Northmead	Retailer	Metropolitan
Officeworks Nowra	Retailer	Inner Regional
Officeworks Old Guildford	Retailer	Metropolitan
Officeworks Orange	Retailer	Inner Regional
Officeworks Penrith	Retailer	Metropolitan
Officeworks Port Macquarie	Retailer	Inner Regional
Officeworks Punchbowl	Retailer	Metropolitan
Officeworks Rutherford	Retailer	Metropolitan
Officeworks Tamworth	Retailer	Inner Regional
Officeworks Taree	Retailer	Inner Regional
Officeworks Taren Point	Retailer	Metropolitan
Officeworks Tuggerah	Retailer	Metropolitan
Officeworks Wagga Wagga	Retailer	Inner Regional
Officeworks Warners Bay	Retailer	Metropolitan
Officeworks Wentworthville	Retailer	Metropolitan
Officeworks West Gosford	Retailer	Metropolitan
Officeworks West Ryde	Retailer	Metropolitan
Officeworks Wetherill Park	Retailer	Metropolitan
Perry Street Recycling Centre (Randwick Council)	Collection Station	Metropolitan
QLS Shared Site — Harvey Norman Armidale	Retailer	Inner Regional
QLS Shared Site — Harvey Norman Cobar	Retailer	Remote
QLS Shared Site — Harvey Norman Griffith	Retailer	Outer Regional
QLS Shared Site — Harvey Norman Moree	Retailer	Outer Regional
QLS Shared Site — Harvey Norman Mudgee	Retailer	Inner Regional
QLS Shared Site — Harvey Norman Warrawong	Retailer	Metropolitan
QLS Shared Site — South Roos AFL Football Club Broken Hill	Retailer	Outer Regional
Shoalhaven City Council — Ulladulla	Collection Station	Inner Regional
Shoalhaven City Council — West Nowra Recycling and Waste Depot	Collection Station	Inner Regional
Stotts Creek Resource Recovery Centre	Collection Station	Inner Regional

AUSTRALIAN CAPITAL TERRITORY

Metro
4

Officeworks Belconnen	Retailer	Metropolitan
Officeworks Braddon	Retailer	Metropolitan
Officeworks Fyshwick	Retailer	Metropolitan
Officeworks Tuggeranong	Retailer	Metropolitan

SOUTH AUSTRALIA

Metro	Inner Regional	Outer Regional	Remote
11	7	7	1

Beverley Recycling and Waste Centre — City of Charles Sturt	Collection Station	Metropolitan
Bordertown Transfer Station (Tatiara DC)	Collection Station	Outer Regional
Cambrai Landfill	Collection Station	Inner Regional
City of Campbelltown	Collection Station	Metropolitan
Copper Coast Council — Wallaroo	Collection Station	Outer Regional
District Council of Loxton Waikerie	Collection Station	Outer Regional
Gladstone Waste Transfer Station South Australia	Collection Station	Outer Regional
Goolwa Waste & Recycling Depot	Collection Station	Inner Regional
Mount Gambier Waste Transfer Station	Collection Station	Inner Regional
Officeworks Croydon	Retailer	Metropolitan
Officeworks Elizabeth	Retailer	Metropolitan
Officeworks Gilles Plains	Retailer	Metropolitan
Officeworks Keswick	Retailer	Metropolitan
Officeworks Marion	Retailer	Metropolitan
Officeworks Noarlunga	Retailer	Metropolitan
Officeworks Parafield	Retailer	Metropolitan
Officeworks Prospect	Retailer	Metropolitan
Officeworks Trinity Gardens	Retailer	Metropolitan
Port Lincoln Resource Recovery Centre	Collection Station	Remote
Renmark Waste Transfer Station	Collection Station	Outer Regional
Strathalbyn Waste & Recycling Depot	Collection Station	Inner Regional
Tailem Bend Waste Transfer Station (Coorong DC)	Collection Station	Inner Regional
Two Wells Transfer Station (Adelaide Plains Council)	Collection Station	Outer Regional
Willowie Regional Landfill (DC Mount Remarkable)	Collection Station	Outer Regional
Windmill Hill Transfer Station (DC Mount Barker)	Collection Station	Inner Regional
Yankalilla Waste & Recycling Depot	Collection Station	Inner Regional

TASMANIA

Inner Regional	Outer Regional
8	5

Barretta Waste Management Facility — (Kingborough Council)	Collection Station	Inner Regional
Break O'Day Council — St Helens Waste Transfer Station	Collection Station	Outer Regional
Burnie City Council	Collection Station	Outer Regional
City of Launceston – Waste Centre Transfer Station	Collection Station	Inner Regional
Devonport City Council — Spreyton	Collection Station	Inner Regional
Dorset Council — Scottsdale Waste Transfer Station	Collection Station	Outer Regional
George Town Council — Transfer Centre	Collection Station	Inner Regional
Hobart City Council — McRobies Gully	Collection Station	Inner Regional
Meander Valley Council — Deloraine Refuse Disposal Site	Collection Station	Outer Regional
Northern Midlands Council — Longford Transfer Station	Collection Station	Outer Regional
Officeworks Hobart	Retailer	Inner Regional
Officeworks Launceston	Retailer	Inner Regional
West Tamar Council — Exeter Waste Transfer Station	Collection Station	Outer Regional

VICTORIA

Metro	Inner Regional	Outer Regional
49	11	5

Bairnsdale Landfill	Collection Station	Outer Regional
Banyule City Council — Waste Recovery Centre	Collection Station	Metropolitan
Boroondara City Council	Collection Station	Metropolitan
City of Greater Bendigo — Strathfieldsaye	Collection Station	Inner Regional
City of Yarra Council — Recycling Drop Off Centre	Collection Station	Metropolitan
East Gippsland Shire Council — Mallacoota	Collection Station	Outer Regional
Gannawarra Shire Council — Kerang	Collection Station	Outer Regional
Hanson Wollert Landfill	Collection Station	Metropolitan
Latrobe City Council — Moe Transfer Station	Collection Station	Inner Regional
Latrobe City Council — Morwell Transfer Station	Collection Station	Inner Regional
Latrobe City Council — Traralgon Transfer Station	Collection Station	Inner Regional
Moonee Valley Transfer Station	Collection Station	Metropolitan
Officeworks Airport West	Retailer	Metropolitan
Officeworks Altona North	Retailer	Metropolitan
Officeworks Ballarat	Retailer	Inner Regional
Officeworks Bayswater	Retailer	Metropolitan
Officeworks Bendigo	Retailer	Inner Regional
Officeworks Box Hill South	Retailer	Metropolitan
Officeworks Bundoora	Retailer	Metropolitan
Officeworks Campbellfield	Retailer	Metropolitan
Officeworks Carnegie	Retailer	Metropolitan
Officeworks Caroline Springs	Retailer	Metropolitan
Officeworks Chadstone	Retailer	Metropolitan
Officeworks Chirnside Park	Retailer	Metropolitan
Officeworks Coburg	Retailer	Metropolitan
Officeworks Cranbourne	Retailer	Metropolitan
Officeworks Cranbourne	Retailer	Metropolitan
Officeworks Dandenong South	Retailer	Metropolitan
Officeworks Doncaster	Retailer	Metropolitan
Officeworks Elsternwick	Retailer	Metropolitan
Officeworks Epping	Retailer	Metropolitan
Officeworks Ferntree Gully	Retailer	Metropolitan
Officeworks Fitzroy	Retailer	Metropolitan
Officeworks Frankston	Retailer	Metropolitan
Officeworks Geelong	Retailer	Metropolitan
Officeworks Glen Waverley	Retailer	Metropolitan
Officeworks Highett	Retailer	Metropolitan
Officeworks Kew East	Retailer	Metropolitan
Officeworks Keysborough	Retailer	Metropolitan
Officeworks Maribyrnong	Retailer	Metropolitan
Officeworks Mentone	Retailer	Metropolitan
Officeworks Mildura	Retailer	Outer Regional
Officeworks Mornington	Retailer	Metropolitan
Officeworks Narre Warren	Retailer	Metropolitan
Officeworks Pakenham	Retailer	Metropolitan
Officeworks Preston	Retailer	Metropolitan
Officeworks Richmond	Retailer	Metropolitan
Officeworks Ringwood	Retailer	Metropolitan
Officeworks Russell Street	Retailer	Metropolitan
Officeworks Shepparton	Retailer	Metropolitan
Officeworks South Melbourne	Retailer	Metropolitan
Officeworks South Yarra	Retailer	Metropolitan
Officeworks Taylors Lakes	Retailer	Metropolitan
Officeworks Traralgon	Retailer	Inner Regional
Officeworks Vermont South	Retailer	Metropolitan
Officeworks Wangaratta	Retailer	Inner Regional
Officeworks Waurn Ponds	Retailer	Metropolitan
Officeworks Werribee	Retailer	Metropolitan
Officeworks Wodonga	Retailer	Inner Regional
Officeworks Yarraville	Retailer	Metropolitan
Pyrenees Shire Council — Beaufort Transfer Station	Collection Station	Outer Regional
QLS Shared Site — Harvey Norman Warrnambool	Retailer	Inner Regional
Scipher Dandenong — TechCollect Site	Collection Station	Metropolitan
Stonnington Waste Transfer Station	Collection Station	Metropolitan
Wodonga Transfer Station	Collection Station	Inner Regional

WESTERN AUSTRALIA

Metro	Inner Regional	Outer Regional	Remote
18	5	4	11

Balcatta Recycling Centre — City of Stirling	Collection Station	Metropolitan
Bunbury Waste Operations	Collection Station	Inner Regional
Busselton Waste Facility	Collection Station	Inner Regional
City of Bayswater — Bayswater Recycling Centre	Collection Station	Metropolitan
City of Cockburn — Henderson Waste Recovery Park	Collection Station	Metropolitan
City of Greater Geraldton — Meru Waste Disposal Facility	Collection Station	Outer Regional
City of Karratha	Collection Station	Remote
City of Mandurah — Dell, WALGA, TechCollect 18th June 2022	Event	Inner Regional
Derby District High School	Event	Remote
Newman Senior High School E Waste Collection Event 8–12 Nov 2021	Event	Remote
Officeworks Albany	Retailer	Outer Regional
Officeworks Belmont	Retailer	Metropolitan
Officeworks Bunbury	Retailer	Inner Regional
Officeworks Cannington	Retailer	Metropolitan
Officeworks East Victoria Park	Retailer	Metropolitan
Officeworks Fremantle	Retailer	Metropolitan
Officeworks Jandakot	Retailer	Metropolitan
Officeworks Joondalup	Retailer	Metropolitan
Officeworks Malaga	Retailer	Metropolitan
Officeworks Mandurah	Retailer	Metropolitan
Officeworks Midland	Retailer	Metropolitan
Officeworks Midland	Retailer	Metropolitan
Officeworks Morley	Retailer	Metropolitan
Officeworks O'Connor	Retailer	Metropolitan
Officeworks Osborne Park	Retailer	Metropolitan
Officeworks Subiaco	Retailer	Metropolitan
QLS Shared Site — Betta Home Living Carnarvon	Retailer	Remote
QLS Shared Site — Betta Home Living Exmouth	Retailer	Remote
Red Hill Waste Management Facility	Collection Station	Metropolitan
Shire of Broome — Waste Management Facility	Collection Station	Remote
Shire of Katanning	Collection Station	Outer Regional
Shire of Wyndham East Kimberley — Kununurra Landfill	Collection Station	Remote
Tom Price Senior High School E Waste collection Event 8 – 12 Nov 2021	Event	Remote
Tom Price Senior High School E Waste Collection Event 30 May–10 June 2022	Event	Remote
Town of Port Hedland — South Hedland Landfill	Collection Station	Remote
Walliston Transfer Station	Collection Station	Metropolitan
Wylie Bay Waste Facility (Esperence Shire Council)	Collection Station	Remote
Yarri Road Refuse Facility (Kalgoorlie — Boulder City Council)	Collection Station	Outer Regional

OUR ACCUMULATED ENVIRONMENTAL OUTCOMES

ANZRP is committed to monitoring and managing the environmental impacts of its activities and reporting to members the net benefits the TechCollect service has delivered. Since commencement in FY2012/13, over 220,000 tonnes of e-waste have been recycled.

From an energy usage perspective, we have saved more than 3.7 million Gigajoules of energy usage. This is equivalent to the annual average energy consumption of over 29,000 Australian homes.*

* Updated equivalence factor applied, based on 125 GJ of annual energy per Australian household in FY20, using Australian Bureau of Statistics data (Energy Account)

RECYCLING

ACHIEVING REGULATORY TARGETS

In 2021/22 ANZRP recovered 18,857 tonnes from the recycling of end-of-life products. The total collected product processed (including materials sent for disposal and work in progress) was 21,460 tonnes.

This exceeded ANZRP's liability of 21,090 tonnes by 370 tonnes, which will be carried forward into the new financial year.

Our 2020/21 material recovery rate was 80%. Although our best endeavours were used to achieve a higher rate, Federal legislation commenced on 1 July 2021 which banned mixed e-plastics from being exported for recycling, resulting in a proportion of plastic not able to be recycled (as there was not sufficient domestic capacity) and instead sent to landfill.

OUR RECYCLING PARTNERS

Each delivery of e-waste is assigned a unique movement ID. This ensures that each delivery can be easily traced, tracked and verified from collection site to logistics provider to recycler. Once e-waste is delivered to a recycler, the recycler weighs the load and sort all e-waste into NTCRS 'in scope' and 'out of scope' material categories.

All e-waste collected through TechCollect undergoes first-stage recycling in Australia. This involves the dismantling, shredding and sorting of electronic devices into various parts and materials, including glass, metals, plastics, batteries, printed circuit boards and ink cartridges and toners.

ANZRP engages a number of reputable recycling organisations to recycle on its behalf.

2021/22 Material Recovery Rate

80%

TOTAL MATERIAL RECOVERY RATE

17,114 TONNES RECOVERED
(13,920 tonnes domestic, 3,194 tonnes overseas)

1,208 TONNES—WASTE DISPOSAL
(domestic)

536 TONNES—WASTE DISPOSAL
(overseas)

WA
- Total Green Recycling

SA
- Electronic Recycling Australia

VIC
- ACE Recycling Group
- Scipher Technologies
- WeCollect

NSW
- ACE Recycling Group
- TES—AMM Australia

QLD
- Certified Destruction Services
- Endeavour Foundation
- ERS Queensland

RECOVERED MATERIAL

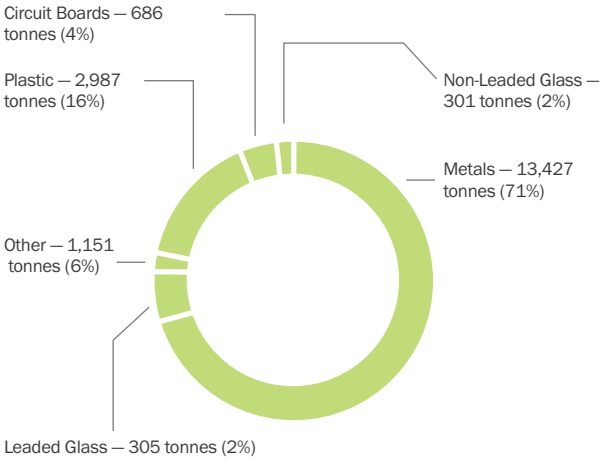
Downstream materials are then sent by the recyclers to downstream processors who refine the materials so that they can be used in the manufacture of new products.

In 2021/22 18,857 tonnes of material was sent from recyclers to downstream processors for material recovery processing:

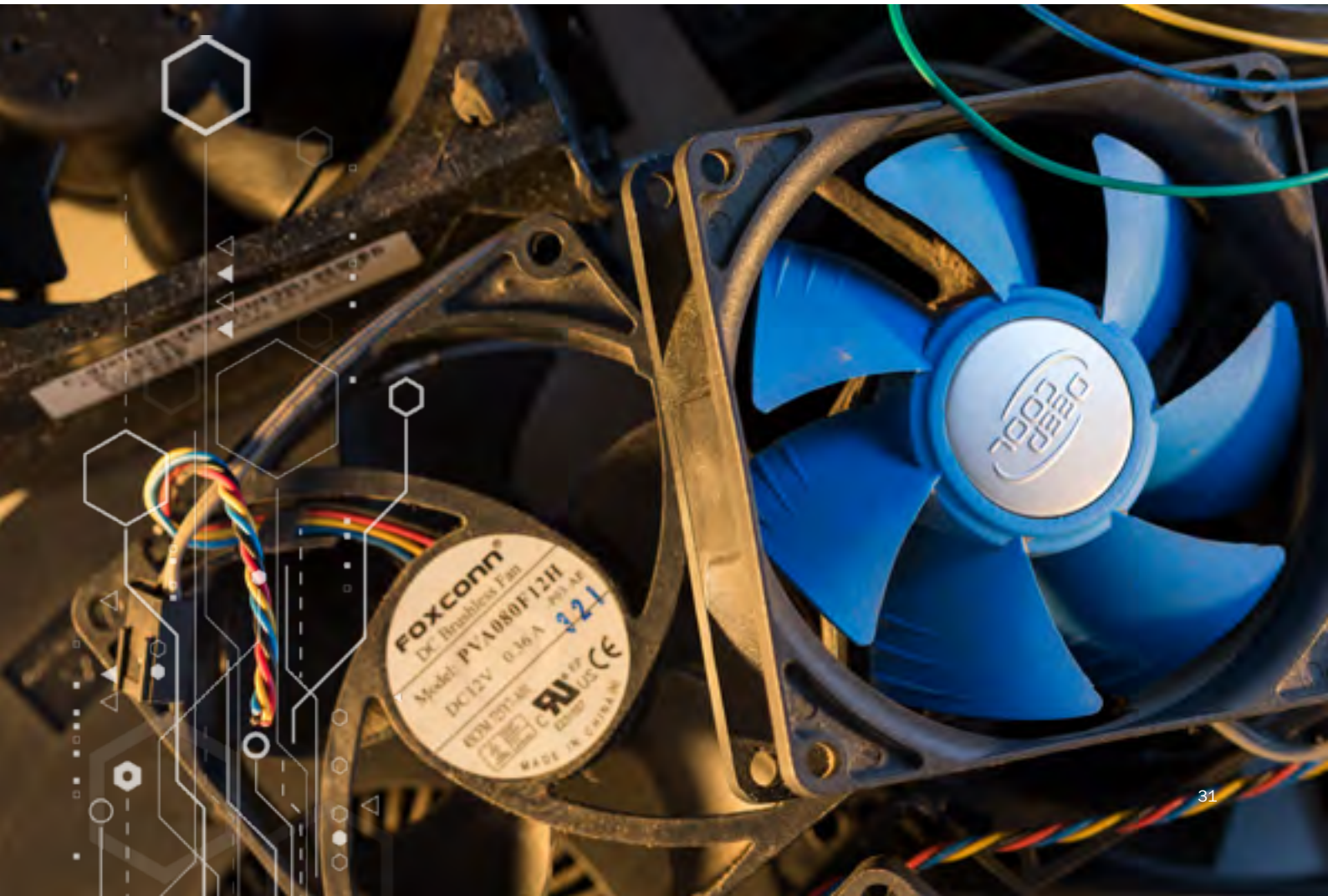
- 13,920 tonnes of useable material was recovered domestically
- 3,194 tonnes of useable material was recovered overseas
- 1,208 tonnes of non-useable material was disposed of domestically
- 536 tonnes of non-useable material was disposed of overseas

Recycling Volume Channels (tonnes)

A range of materials was recovered as illustrated in the chart below:



3,717 tonnes of recycled fraction was exported for downstream processing to a range of countries including India, Japan, Malaysia, Pakistan, Philippines, Singapore and Thailand.



COMPLIANCE, ENVIRONMENT & SAFETY MANAGEMENT

ANZRP is dedicated to creating a community that safely collects, transports and recycles waste products for responsible environmental outcomes.

To assist with this, ANZRP has implemented a Quality, Safety and Environment (QSE) management system that is certified to ISO 9001:2015, ISO 14001:2015 and ISO 45001: 2018.

ANZRP's compliance and assurance programs assess and manage the organisation's QSE impacts of service across the entire e-waste supply chain. These programs are an essential tool to facilitate the protection of our members' brands and reputations and to ensure compliance with the NTCRS Rules, State and Territory legislation, relevant industry standards and codes of practice is imperative across our program.

> " To manage compliance and business risk and to continually improve our performance, a certified, integrated QSE management system has been implemented across the organisation. This system enables ANZRP to manage its regulatory requirements and other commitments systematically and to conduct its operations to a high standard of health and safety, quality, and environmental performance."
>
> — Carla Vasconi, Chief Operating Officer, ANZRP

COLLECTION PARTNERS

TechCollect collection sites and collection partners are required to successfully undergo a rigorous HSE assessment. Before being brought on as a TechCollect site, evidence of a risk assessment and other HSE documentation is requested from the collection partner to provide evidence of compliance.

ANZRP personnel conduct regular audits of all collection sites, either desktop or in person, ensuring policies and practices relating to the safe practices and procedures of handling and storage of e-waste are maintained and that the general public have access to a safe and free service.

In 2021/22, ANZRP performed 84 HSE audits of TechCollect collection sites.

RECYCLING PARTNERS

ANZRP's recycling partners are required to be third party certified to e-waste recycling standard AS/NZS 5377:2013 and to ISO 14001:2015, in addition to having safety and environment management systems in place.

Prior to commencing work for ANZRP, recyclers are subjected to an independent audit from a third-party. This audit focuses on HSE regulatory compliance and risk management as well as the key requirements of AS/NZS 5377:2013. ANZRP then undertakes independent assessments of each recycler every three years. This year, ANZRP engaged a third-party auditor, ERM, to undertake independent audits of seven recycling facilities.

ANZRP also conducts desktop audits of its recyclers' material flow and recovery reports and downstream vendor audits against the requirements of AS/NZS 5377. ANZRP's compliance program also includes conducting recycler site visits, holding quarterly meetings with recyclers which includes discussing key HSE matters, using GPS trackers and independent weighbridges.

TRANSPORT AND LOGISTICS

On a regular basis, desktop audits of all ANZRP logistics providers are conducted, to review their policies and practices relating to HSE and safe and secure transport, to ensure they hold valid certificates of currency, and to review their compliance processes relating to the Heavy Vehicle National Law requirements.

42 TechCollect logistics providers were audited via desktop this year, with the results being overwhelmingly positive, demonstrating our logistics providers' willingness to meet HSE standards.

HSE INCIDENTS

A strong HSE culture cannot be achieved without a robust reporting regime where participants take responsibility for identifying, managing and monitoring HSE incidents.

Our focus is to achieve zero notifiable employee injuries. In 2021/22 the following outcomes were recorded by our contractors and service providers:

- 188 health and safety incidents reported —
  - 1 was notifiable,
  - 1 was reported as a Lost Time Injury (LTI),
  - 9 were reported as Medical Treatment Injuries (MTIs),
  - 106 were reported as minor incidents,
  - 71 were near misses

- 20 environmental incidents were reported —
  - 0 were notifiable,
  - 19 were reported as minor incidents,
  - 1 was reported as a near-miss

OUR ACCUMULATED ENVIRONMENTAL OUTCOMES

ANZRP is committed to monitoring and managing the environmental impacts

of its activities and reporting to members the net benefits the TechCollect service has delivered. Since commencement in FY2012/13, over 220,000 tonnes of e-waste has been recycled.

From the perspective of particulate matter emissions, we have prevented over 525,000kg of particulate matter from entering the atmosphere. This is equivalent to removing over 534 million kilometres of diesel truck travel from Australian roads.*

*Based on an EURO3 diesel truck emission as modelled in ecoinvent 3.5.

ENVIRONMENTAL ACCOUNTABILITY WHERE IT COUNTS!

ANZRP is committed to providing a positive environmental impact through its services.

ANZRP utilises a number of environmental reporting mechanisms which allows for the impact of ANZRP's programs on the environment to be tracked and measured, while also highlighting areas in which improvements can be made.

ANZRP utilises both internal and external environmental impact assessments. Internally, office energy and water consumption are tracked monthly. Scope 1, 2 and 3 carbon emissions from the organisation are calculated and reported quarterly. Waste to landfill minimisation programs have also been implemented in office, with ANZRP collecting commingled recyclables, soft plastics, batteries and toner cartridges for recycling.

ANZRP uses lifecycle assessment (LCA) as an external means of measuring environmental impact. LCA is a method of analysing the total environmental impacts associated with all stages of a product, process or service.

The TechCollect program is assessed each year by the Australian LCA research firm, Lifecycles. On ANZRP's behalf, the firm undertake an independent, third-party assessment of the program, evaluating environmental impacts across our entire supply chain.

TechCollect's LCA begins from the moment e-waste is deposited to one of our collection sites, and includes a thorough investigation of the collection, transportation, recycling and processing of e–waste across the entire program. This provides a holistic calculation of the impacts of the TechCollect program, rather than an assessment measured at a moment in time.

ANZRP's members and collection partners are all provided with a personalised LCA which indicates the environmental impact their involvement in the TechCollect program has achieved.

In 2021/22 a total of 21,460 tonnes of e-waste was recycled under the TechCollect Program.

ANZRP is committed to monitoring and managing the environmental impacts of its activities, and reporting to members the net benefits the TechCollect service has delivered. In 2021/22 a total of 21,460 tonnes of e-waste was recycled.

CARBON EMISSIONS

From a carbon emissions perspective we have prevented 29,143 tonnes of CO2 emissions from entering the atmosphere. This is equivalent to planting 429,209 trees.

WATER CONSUMPTION

From a water use perspective, 87,988 cubic metres of water from being otherwise used in processes relating to the utilisation of virgin resources. This is equivalent to the annual average Australian household water consumption of 706 homes.

ELECTRICITY USAGE

From an energy usage perspective, we saved 357,724 Gigajoules of energy usage. This is equivalent to the annual energy consumption of 2,881 Australian homes.

PARTICULATE EMISSIONS

From a particulate matter emission from diesel vehicles perspective, on behalf of our members we have prevented 50,947 kilograms of particulate matter from entering the atmosphere. This is equivalent to removing 51,397,797 kilometres of old diesel truck travel from Australian roads.

ANZRP AUSTRALIA NEW ZEALAND RECYCLING PLATFORM

ANZRP.COM.AU | TECHCOLLECT.COM.AU | TECHCOLLECT.NZ

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TechCollect is the official recycling program of ANZRP under the National Television and Computer Recycling Scheme.